

Using MetroBus for Your Commute to School

1. Plan Your Trip

Find tools to help you plan your trip at

<http://www.metrostlouis.org/>,

or download the Transit app for free on your Smart Phone!:

<https://www.metrostlouis.org/transit-toolbox/>



2. Catch Your Bus

Please arrive at the bus stop at least 5 minutes ahead of the scheduled arrival time.

Make sure that you're at the correct bus stop – check the MetroBus sign for your bus route number.



When the bus arrives, make sure the lighted sign about the windshield displays your selected route number, and that the bus is headed in the direction you need it to go.

Move to the door nearest the driver and get your pass ready.

Be Courteous to other passengers!

Stand to the side and let anyone who needs to exit at this door get off before you step on the bus.

Swipe your magstripe pass at the top of the farebox by the driver.

3. Find A Seat and Watch for Your Stop

Remember that the seats in the very front of the bus are reserved for riders with disabilities or elderly people. Anyone may sit in them if they are available, but if an elderly person or someone with a disability enters the bus, make sure they have a seat in the front. If there is no available seat, move away from the doors and find a suitable standing space. Hold on to one of the poles or overhead straps.

MetroBus operators will announce all major intersections so you can tell when you're getting close to your stop.

To signal to the bus driver that you need to exit at an upcoming stop, pull the hanging cord that runs along the windows, or press a button near the rear exit door when you're about a block from where you need to get off the bus.

When the bus has stopped, exit from the front or rear door.

REMEMBER THESE BASIC RULES OF THE RIDE:

- Respect other passengers
- Service animals welcome
- Use headphones; keep volume low
- Food and drink in closed containers only
- Shirts, pants or skirts and shoes required
- Do not lie down or place feet on seats
- Do not disturb the operator; emergencies only
- Do not be loud or unruly
- No littering
- No smoking, e-cigarettes or vaping
- No alcohol or drugs
- No hazardous, combustible or dangerous materials
- No weapons of any kind
- No soliciting

Transit Information

- Metro Transit Information is available Monday through Friday, 7 a.m. – 6 p.m.
Contact directly at 314-231-2345 (phone) or 314-207-9786 (text)

Metro Public Safety Department

- 314-289-6873 (PHONE) - 314-300-0188 (TEXT)
- Call or text with safety concerns or to report a suspicious package. Available 24/7.